

# QUALITY MANUFACTURING CORPORATION

## **Quality Policy**

The mission and purpose of Quality Manufacturing Corporation is to provide our customers with the highest quality products and service available in our industry.

We are committed to meeting or exceeding all applicable requirements by providing a quality based culture, controlled manufacturing processes, business practices with integrity, and continual improvement of the quality management system.

### Quality Goals

- Provide our customers with products that meet their specifications and are free from defects.
- Provide on time delivery of our products and service.
- Provide competitively priced products and service by continually reducing and eliminating non-value added steps and operations from our manufacturing and business processes.
- Improve product quality by creating a culture where the risk of producing nonconforming parts is reduced, using employee awareness, documented quality plans and mistake proofing processes.

### Communication

- Share our mission, purpose, key process indicators, performance requirements, quality audit and inspection information with our employees.
- Provide manufacturing specifications and information to all employees who will be involved in the production of specific products or parts.

### Training

- Offer employee training and development programs which will improve the skill level of our employees.

### Continual Improvement

- Utilize data and information including customer feedback, job reviews, and process and product audits to maintain process control, drive continual improvement, optimize manufacturing efficiency and utilize capacity.
- Encourage employees to work together utilizing their skills and talents to provide world class products and service.
- Review quality nonconformance and implement corrective actions as required.

### Equipment and Facilities

- Provide our employees with a clean and safe work environment.
- Provide our employees with the best equipment and manufacturing technology available in our industry.

### Supplier Relations

- Develop strong business relationships with suppliers who understand and respect our company culture and values.
- Provide our suppliers with information and training to produce products and service to help us meet our customer's product specifications and production schedules.

Quality Manufacturing Corporation



Dan Carder  
President